

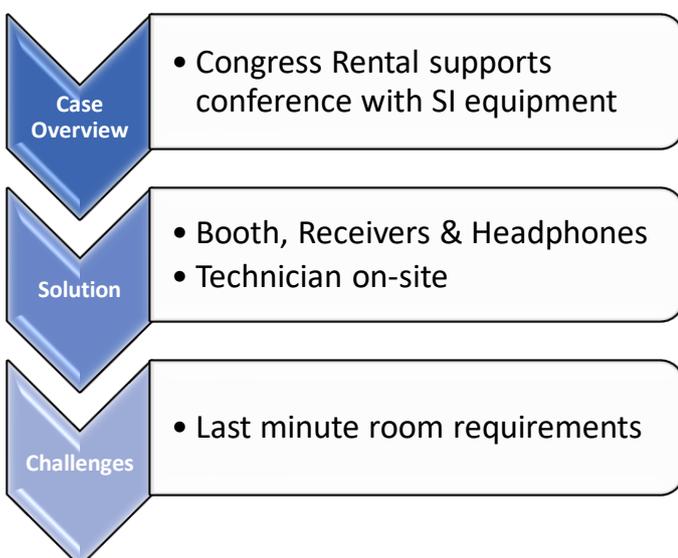
# The 2019 Edwards Lifesciences Global Conference



## Case Study



## Congress Rental Indonesia supports Edwards Lifesciences Conference



**E**dwards Lifesciences is an American medical equipment company specialising in artificial heart valves and hemodynamic monitoring. The Grand Hyatt Bali welcomed delegates from China and Japan for the 2019 Edward Lifesciences Global Conference. The two-day event was supported by Congress Rental's Simultaneous Interpretation (SI) Equipment System.

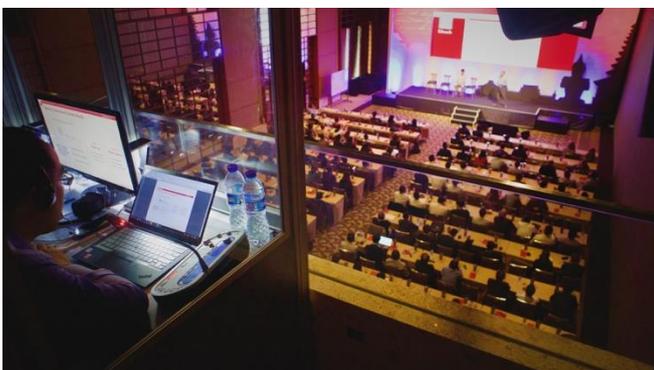
The plenary sessions began in the Grand Ballroom which was later divided into three sections to support seminars during the day. Meetings were also held in three separate breakouts. The Tabanan Room was fitted with one booth, the Karangasem Room held

two, and the Bangli room with one tabletop booth. Congress Rental does not usually recommend using table-top booths as they are not soundproof and can be distracting to others. In this case, it was suited to the client's requests and the room layout. The client sourced interpreters from Japan and China.



The Client controlled receiver management by scanning and matching the delegates ID with the labelled receivers. This process was beneficial for the client and Congress Rental as there were no lost Bosch receivers.

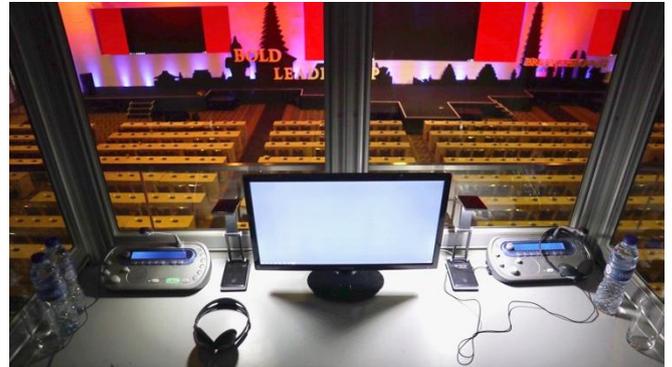
Three Congress Rental Technicians were on-site to support the plenary, breakouts and interpreters. This guaranteed that if any issue arose, it would be attended to before attendees became aware.



## Challenges

Before the event, Congress Rental conducted a site visit. The team became aware of the lack of space for the interpretation booths within the plenary. Booths

are usually positioned level with the stage but in this case were more suited to the second level balcony. Interpreters also required an LED screen for a clear view of the presentations. The Hyatt commented that the end presentation of the SI System was inconspicuous yet effectively functional within their Grand Ballroom.



The event was a success for Congress Rental and the client gave his thanks to our team for their excellent service and presentation.

### **Equipment:**

8 x Audi Pack Booths - ISO 4043 Compliant

1 x Table Top Booth

500 x Receivers and Headphones

16 x Interpreter Desks

9 x Infrared Radiators

### **System Integrator:**

Congress Rental Indonesia

<https://www.congressrental.id>

### **End User:**

Inspire Events